

# MEIKLEOUR ARMS

#### HOTEL & RESTAURANT Meikleour. Perth PH2 6EB

Welcome to Nether Gothens Farmhouse. We hope you find everything to your liking, however do not hesitate to ask if there is anything else we can provide to improve your stay with us - please call hotel reception on 01250 883206.

#### Occupancy

The maximum number of occupants is EIGHT. Babies under 2 years of age do not count towards the maximum occupancy.

#### Dogs

Certain breeds are not allowed:

Pit bull terrier	Fila Braziliero
Japanese Tosa	XL Bully
Dogo Argentino	Rottweiler
Any dog over 40kg	

The maximum number of dogs is three small dogs (under 10kg) or two larger dogs (under 40kg). Dogs must be crated when left unattended in the house. Dogs are not permitted on beds, sofas, chairs or other soft furnishings. Dogs are not permitted in baths or showers. Towels are not for use on dogs. While we do not charge for admitting dogs, we will charge if these rules are not followed or for any damage.

The following charges will apply:

- £25 Paw marks or dog hair on bed, sofa, etc (per item)
- £10 Dog hair in drains (per drain)
- £10 Dog hair on towels (per towel)
- £100 Scratching (per area)
- £100 Gnawing (per area)

If you would like to bring your dog(s) to the Meikleour Arms, please see the website for rules regarding the bar, restaurant etc.

While we do not require dogs to be kept on leads when enjoying the various walks around the Estate, we do ask that they always remain under your control. Please take particular care your dog(s) does/do not scare the horses, deer, hares or ground nesting birds.

When returning to the house, please feel free to use the outside tap for muddy paws.

While the garden is fenced, it is not completely sealed. Small dogs can escape through gaps while large dogs may jump over.

#### Bins

Please put all waste in the blue bin behind the garden shed. The metal bin is for HOT ASH only.

#### Internet

The WiFi network is **Meikleour Gothens** and password is **Meikleour2024**. In the event of an interruption to the power supply, it takes a while to reacquire the satellite.

The TV is set up to stream. Please enter your own log in details to access. Broadcast TV is also available. Please see TV instructions attached.

## Parking

There is ample parking within the fenced area of the house. Please do not park out with this area.

# Heating

There are thermostats in each room for the underfloor heating. The red light will stay on until the set temperature is reached.

## **Noise and Parties**

Parties and events are not allowed. Please respect the neighbouring cottage peacefulness.

# Housekeeping

We will provide two hours of housekeeping every 3 days. Towels are changed every 3 days and sheets are changed once a week. If you require additional housekeeping this can be arranged at reception subject to a charge.

Please use your 'Do Not Disturb' sign if you do not require housekeeping. If your 'Do Not Disturb' sign is not removed until after 1pm your house will not be serviced. You will find an ironing board, iron, vacuum cleaner and mop in the utility room.

## Inventory

We keep a picture inventory in-between guests. Please let us know if an item has been damaged. Toiletries and cleaning product bottles are refillable and should not be taken. You will be charged if any items are missing.

## **Cleaning charge**

Please make sure that the kitchen bin and the fridge are emptied and that dirty dishes are in the dishwasher before you leave. We reserve the right to charge  $\pm 100$  for extra cleaning if the house is left in an untidy condition.

#### Check In / Out

Check in is from 4pm at hotel reception. Check out is by 11am. Please hand your key back to hotel reception. If you depart with the key it is your responsibility to return it by post at your own cost.

## Walks

To access the path network round the estate, go past the garden shed and down the steps. Take a right at the bottom of the steps and you will end up at Littleour Farm. From there you can keep going to the Black Hill, Bridge Farm and onto Meikleour Village.

#### Fire safety information

On arrival, please familiarise yourself with the exits and location of fire fighting equipment as detailed on the attached plan. Where doors are fitted with selfclosing devices, please do not jam them open. Please keep escape routes clear of obstructions that could impede your exit. The assembly point is by the garden shed. Smoking is NOT permitted in any part of the house at any time.

Candles or other naked flames are NOT permitted in any part of the house at any time.

Instructions for the wood burning stove are attached. Wood and fire lighters are provided. Please do not burn any rubbish or other fuel in the stove and make sure the door is completely closed. The surface of the stove can get extremely hot and must not be touched. To open the fire door, turn the handle CLOCKWISE.

Children must not be left unsupervised in the vicinity of the stove.

If the carbon monoxide alarm in the living room sounds, please open the outside double doors immediately. Let the fire in the stove die out and inform reception.

# **Electrical safety information**

Please see attached instructions for the TV, induction hobs, electric oven, microwave, dishwasher, filter coffee machine and washer/dryer.

Electric Vehicle charging is available via the external point to the left of the front door. To access this service, please see the Go Zero instructions attached.

Charging your vehicle using a standard three pin plug is NOT permitted.

## How to summon assistance of emergency services

The address is Nether Gothens Farm House, Meikleour, Perth, PH2 6EW.

The What 3 Words is exits.kings.forgiving. Please see <u>https://what3words.com/</u> for more information.

Access to the house is from the A93 only.

Dial 999 in case of an emergency. You will be asked if you require the fire brigade, an ambulance or the police.

There is a cottage hospital 3 miles away in Blairgowrie (Blairgowrie Cottage Hospital, Perth Rd, Blairgowrie PH10 6EE) or a larger hospital with an Accident & Emergency department 14 miles away in Perth (Perth Royal Infirmary, Taymount Terrace, Perth PH1 1NX).

When you have time, please do call hotel reception to keep them informed.

# CCTV

There is CCTV covering the car parking area and track from the main road.

# Charges

On check in at Meikleour Arms reception, a pre authorisation of  $\pounds 500$  will be taken on your card to cover any charges. You can put Meikleour Arms bar and restaurant expenditure on your account to be settled at check out.

## Cancellation

Bookings are fully changeable and cancellable up to two weeks before check in. Full payment for your entire booking is taken two weeks prior to check in. No refunds are given for any changes made after this time.